

Terms & Conditions

Barlow Vineyards has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this website.

Barlow Vineyards uses the best in secure server technology for all transactions on the site. The secure server software encrypts all information you input before it is sent to us. In addition, all of your customer data is protected against unauthorized access.

When a credit card order is placed on barlowvineyards.com, your name, billing address, shipping address, telephone number and credit card number and expiration date are gathered. This is used to verify payment authorization, process your order, inform you of deliveries, and deliver the merchandise to the proper destination. Barlow Vineyards takes numerous precautions to protect your information. When you submit sensitive information via the Web site, the information is protected both online and offline.

Barlow Vineyards promises not to sell, give, lend or otherwise distribute your personal information without your permission to any other company or association that is not part of the processing or shipping of your wine order.

Barlow Vineyards stands behind the quality of our products. Our refund policy is on a case-by-case basis. All sales are final, product can be returned only if the wine is corked. We can replace the bottle or refund the customer at our discretion.

Shipping Policy: Barlow Vineyards ships Monday through Friday. Sorry, delivery on weekends is generally not available. Please note that orders are processed within 3 days from order date. All shipments are shipped ground unless an air shipment option is selected, for ground service please allow 5-7 business days for normal delivery. We do not ship on major holidays and weekends. Additionally, in cases of extreme weather conditions (i.e. heat and/or cold), August Briggs Winery reserves the right to delay the release of shipments to ensure the highest quality of products at the time of arrival. Please call us at 707-548-8317 to learn more.

PLEASE BE ADVISED ALL ORDERS MUST BE SIGNED FOR BY A PERSON 21 YEARS OF AGE OR OLDER UPON RECEIPT, SO PLEASE CHOOSE YOUR SHIPPING ADDRESS ACCORDINGLY. SHIPPING FEES INCURRED TO RESHIP ORDERS RETURNED TO SUMMERS DUE TO FAILED SIGNATURE AND DELIVERY ATTEMPTS WILL BE THE RESPONSIBILITY OF THE CUSTOMER. THANK YOU.